



Women, Infants & Children Program
Utah Department of Health
288 North 1460 West, PO Box 141013
Salt Lake City, Utah 84114-1013

POLICY MEMO

Memo #: 2011-10-P

Effective: Immediately

Date: May 12, 2011

Subject: MICR Toner

To: All Local WIC Directors and Local WIC Clinic Staff

From: Chris Furner, Program Manager

WIC clinics must only purchase Troy/HP MICR toner for use in the VISION system Troy/HP MICR printers. Generic or off-brand toner may not be purchased in an effort to save money. Generic toners have been tested in our printers and have been found to have a significant failure rate. We have also been informed that the use of generic toner will void the printer warranty. The State WIC Office is working on obtaining a good source to purchase the required toner.